

Personal Chef Services Policies

What to know before your event date:

Please make sure your kitchen is available at arrival time. Chef is usually there an hour prior, depending on the meal type. Have as much counter and refrigeration space cleared as possible. In the event that you are not at home when Chef David arrives, please make sure to leave detailed instructions on how to enter your home, as well as a cellphone number where Chef can reach you.

Chef David's Cell Number is: 773-931-9368

Minor substitutions may need to be made based on availability or product quality of seasonal ingredients. David will always let you know beforehand if such substitutions will be made.

Deposit/Cancellation:

A deposit is required to hold the date for a private event. Chef David will set the amount at 20 % of the total agreed upon final price. A full refund will be given if the event is cancelled more than 4 days or 48 hours prior to the event date by 12 PM that day. If you need to cancel less than 4 days prior, your deposit will be held as the cancellation fee, as Chef would not be able to rebook the date by then. If you need to move the date, instead of cancelling, the deposit will be held for the later date.

Should Chef David become ill or have an emergency that would cause him to have to cancel, every effort will be made by him to find a replacement Chef for that date, and you will be notified in such instance immediately. In that instance, your deposit will be fully refunded. If, by mutual agreement, you reschedule the date because of cancellation due to illness on Chef David's part, he will provide you a twenty (20) % discount on re booking the event.

Payments:

Event payments must be made directly to David dequaij, LLC (David de Quay) by cash, Venmo, or Capital One Zelle. For credit card payments through the Square credit card processor, Chef will charge you half of the 3.5 % CC fee that he incurs, based on the total amount.

Payment is due on the day of the event, once services have been rendered.

With any amount that is not paid by two (2) weeks after due, Chef David reserves the right to engage an attorney for the purpose of collecting the payment. Client is responsible for all legal and collection fees should this be necessary.

This policy is subject to change, and client will be notified if such change(s) occur.